



**LIMITED  
WARRANTY  
PASSENGER CARS AND  
LIGHT TRUCKS**

2025 MODEL YEAR MINI



The primary method to obtain an electronic and/or printed full text copy of this MINI New Passenger Car Limited Warranty documentation is from the MINI USA website (Owners > Warranty Information).



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## **DISPUTE SETTLEMENT PROGRAMS - OVERVIEW**

**CALIFORNIA NOTICE: CALIFORNIA LAW REQUIRES YOU TO USE A QUALIFIED ARBITRATION PROGRAM BEFORE SUING THE MANUFACTURER OVER NEW CAR WARRANTY DISPUTES. FAILURE TO ARBITRATE YOUR CLAIM MAY PRECLUDE YOU FROM MAINTAINING A LAWSUIT.**

If you have a dispute relating to your vehicle's warranty coverage, based on the Lemon Law of CALIFORNIA, or the FEDERAL MAGNUSON-MOSS WARRANTY ACT, MINI USA offers a Dispute Settlement Program through the California Dispute Settlement Program (CDSP), an impartial third-party arbitration service.

CDSP is certified by the California Department of Consumer Affairs' Arbitration Certification Program.

### **CDSP**

P.O. Box 515315

Dallas, TX 75251-5315

(866) 906-3380 (Toll Free) / eFile a Claim: [www.ncdsusa.org](http://www.ncdsusa.org) / Email: [info@ncdsusa.org](mailto:info@ncdsusa.org)

Please refer to the information contained in this booklet for the procedure to initiate and submit a CDSP claim request, see page 33.

## **OTHER PARTICIPATING STATES**

If you have a dispute relating to your vehicle's warranty coverage, based on the Lemon Law of ARKANSAS, GEORGIA, IDAHO, IOWA, KENTUCKY, MARYLAND, MASSACHUSETTS, MINNESOTA, PENNSYLVANIA, AND VIRGINIA, or the FEDERAL MAGNUSON-MOSS WARRANTY ACT, MINI USA offers an Arbitration Dispute Settlement Program through the National Center for Dispute Settlement (NCDS), an impartial third-party arbitration service.

### **NCDS**

P.O. Box 515315

Dallas, TX 75251-5315

(866) 906-3380 (Toll Free) / eFile a Claim: [www.ncdsusa.org](http://www.ncdsusa.org) / Email: [info@ncdsusa.org](mailto:info@ncdsusa.org)

Please refer to the information contained in this booklet for the procedure to initiate and submit a NCDS claim request, see page 31.

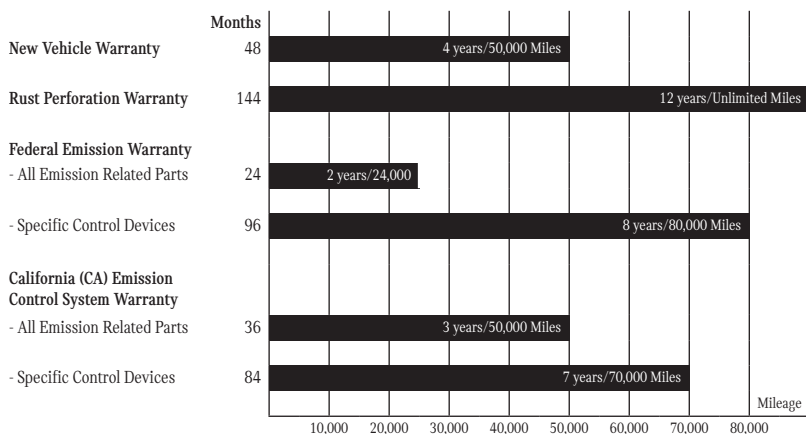
**Important:** You must use the Dispute Settlement Program before asserting in court any rights or remedies created by the Magnuson Moss- Warranty Act (15 U.S.C. Sec. 2301, et seq.). You may also be required to use the Dispute Settlement Program before seeking remedies under your state's Lemon Law provisions.

If your state law does not require it, and/or if you choose to seek redress by pursuing rights and remedies not created by Title 1 of Magnuson-Moss Warranty Act, prior resort through the Dispute Settlement Program is not required by any provision of the Magnuson-Moss Warranty Act.

# 2025 MODEL YEAR MINI MODELS COVERED IN THIS BOOKLET

<b>Hardtop - 2 Door</b>	Cooper, Cooper S
<b>Hardtop - 4 Door</b>	Cooper S
<b>Countryman</b>	Cooper S, John Cooper Works (JCW)
<b>Countryman</b>	Cooper SE BEV (Battery Electric Vehicle)

## OVERVIEW OF THE MINI NEW VEHICLE LIMITED WARRANTIES



The MINI limited warranties apply only to U.S.-specification MINI vehicle models and covers eligible warranty repair or replacement work when the warranty service is performed at an authorized MINI dealer in the United States (including Puerto Rico), subject to all applicable exclusions and/or limitations.

The California (CA) Emissions Control System Limited Warranty to the applicable 2025 model year U.S.-specification MINI vehicle models registered in California, Colorado, Connecticut, Delaware, Maine, Maryland, Massachusetts, Minnesota, Nevada, New Jersey, New York, Oregon, Pennsylvania, Rhode Island, Virginia, Vermont or Washington.

# **NEW VEHICLE LIMITED WARRANTY FOR PASSENGER CARS AND LIGHT TRUCKS — 2025 MODEL YEAR MINI (VALID ONLY IN THE U.S.A., INCLUDING PUERTO RICO)**

## **WARRANTOR**

MINI USA, a division of BMW of North America, LLC (“MINI USA”) warrants during the Warranty Period the 2025 model year U.S.-specification MINI vehicle models distributed by MINI USA against defects in materials or workmanship to the first retail purchaser, and each subsequent purchaser.

## **WARRANTY BEGINS**

Coverage begins on the date of first retail sale, or the date the vehicle is first placed into service as a sales demonstrator, Aftersales Mobility Program (AMP) Vehicle or company vehicle, whichever is earlier.

## **WARRANTY PERIOD**

The warranty period is 48 months or 50,000 miles, whichever occurs first.

Some vehicle components have separate coverage that is described in the following information. Not all vehicle components and/or adjustments are covered for 48 months/50,000 miles, while certain other components have longer coverage that is vehicle and/or state specific.

## **WARRANTY COVERAGE**

To obtain warranty service coverage, the vehicle must be brought, upon discovery of a defect in material or workmanship, to the workshop of any authorized MINI dealer in the United States (including Puerto Rico) during normal business hours.

The authorized MINI dealer will, without charge for parts and labor (including diagnosis), either repair or replace the defective part(s) using new or authorized remanufactured parts. The decision whether to repair or replace said part(s) is solely the prerogative of MINI USA. Parts for which replacements are made become the property of MINI USA. In all cases, a reasonable time must be allowed for warranty repairs to be completed after the vehicle is received by the authorized MINI dealer.

Warranty repairs do not constitute an extension of the original limited warranty period for the vehicle or a part thereof.



## **SAFETY BELT WARRANTY — KANSAS**

Safety belts are covered under the MINI New Passenger Car Limited Warranty for defects in material or workmanship for a period of 10 years, unlimited mileage from the date of purchase. In order to be eligible for this coverage, the vehicle must be a new vehicle retailed in the State of Kansas and the repair must be performed by an authorized MINI dealer in Kansas.

## **HIGH-VOLTAGE BATTERY LIMITED WARRANTY (MINI ELECTRIC BEV)**

MINI USA, a division of BMW of North America, LLC (MINI USA) warrants the high-voltage (Traction) battery assembly in the Battery electric vehicles (BEV) against defects in materials or workmanship for a period of 8 years/100,000 miles, whichever occurs first, unless other available coverage is noted and applicable.

Battery performance and durability, including high-voltage batteries, is temperature-dependent. While battery capacity increases in higher temperatures, colder temperatures will lower the battery's capacity. Extreme high and/or low temperatures may impact the battery's service life.

## **OTHER ITEMS**

Wheel alignment, balancing and wiper blade inserts are covered up to the first 2,000 miles on the vehicle.

Items which are subject to wear and tear or deterioration due to driving habits or conditions, such as brake pads/linings, brake discs, clutch disc, pressure plate, filters, upholstery, trim and chrome items, paint finish, drive belts, glass, and similar items, their coverage is specifically limited to defects in material or workmanship.

Additionally, wood trim, vescin and leather upholstery have inherent variations in color and texture, dependent upon being properly cleaned and maintained. These items may lighten or darken due to age or exposure to sunlight; this is not a defect in materials or workmanship.

## WHAT IS NOT COVERED

Remote control transmitter battery replacement.

Damage, including consequential, which results from negligence, misuse/improper operation of the vehicle, improper repair, lack of or improper maintenance, environmental influences, flood, accident or fire damage, road salt corrosion, or the use of improper fuel as described in the Owner's Manual or contaminated fuel.

Damage to the engine, transmission or any related component caused by improper shifting of the transmission.

Damage to the paint finish due to stone chips, nicks, dents, acid rain, industrial fallout, other environmental influences, and normal deterioration, such as fading, discoloration, or loss of luster, improper care/repair of "matte" paint finishes, as well as damage caused by lack of maintenance, excessive rubbing, the use of improper cleaners, polishes and/or waxes.

Maintenance services and related part replacements, such as spark plugs and other engine tune-up parts (gasoline engines only), lubricants, fluids, filters, coolant, and refrigerant.

Tires are warranted by their respective manufacturer. See the Tire Warranty Statement on page 25.

**Driving over rough or damaged road surfaces, as well as debris, curbs and other obstacles can cause serious damage to wheels, tires and suspension parts. This is more likely to occur with low-profile tires that provide less cushioning between the wheel and the road. Be careful to avoid road hazards and reduce your speed, especially if your vehicle is equipped with low-profile tires.**

Non-genuine MINI Parts — While you may elect to use non-genuine MINI parts for maintenance or repair services, the MINI division is not obligated to pay for repairs of the non-genuine MINI parts or for repairs of any damage resulting from the use of non-genuine parts.

This warranty shall be null and void for specific vehicle components that were previously replaced with used or salvaged automobile parts, including repairs of any damage resulting from the use of these parts.

This warranty shall be null and void if the odometer has been replaced or altered and the true mileage on the vehicle cannot be determined, and/or the Vehicle Identification Number (VIN) is altered and/or cannot be determined.

This warranty shall be null and void if the vehicle has been declared a total loss or sold for salvage purposes, or if the vehicle has been used in any competitive event.

This warranty shall be null and void for specific vehicle components that were previously replaced with used or salvaged automobile parts, including repairs of any damage resulting from the use of these parts.

This warranty shall be null and void if the odometer has been replaced or altered and the true mileage on the vehicle cannot be determined, and/or the Vehicle Identification Number (VIN) is altered and/or cannot be determined.

This warranty shall be null and void if the vehicle has been declared a total loss or sold for salvage purposes, or if the vehicle has been used in any competitive event.

## **VEHICLE MODIFICATIONS /ALTERATIONS AND ENGINE PERFORMANCE TUNING – VOIDING OF WARRANTY**

Modification of MINI vehicles and/or the installation/attachment of any non-MINI approved performance accessories and/or components to the vehicle that alters the original engineering, and/or operating specifications, and/or that results in damage to the original and other vehicle components voids the warranty coverage on the affected original Drivetrain and Emission Control components.

In general terms, the MINI limited warranty for Drivetrain and Emission Control-related components is void due to modification where that modification, alteration, or installation of a non-MINI approved aftermarket part is responsible for the failure.

Aftermarket “Engine Performance Tuning” kits will cause damage to your vehicle and are expressly forbidden. These tuning kits alter the factory installed software and are known to cause excessive wear and tear on your vehicle.

Additionally, excessive turbocharger boost increases the engine’s temperatures, resulting in pressures and forces which may cause internal engine component, or assembly damage, and/or premature turbocharger failure(s). Excessive engine loads above those originally intended by the factory will also compromise the long-term reliability and longevity of the engine and the other related drivetrain/suspension components.

No aftermarket “Engine Performance Tuning” kit has been certified by the appropriate federal and state authorities (EPA/CARB) to meet street-legal emission requirements. MINI vehicles equipped with such performance enhancement devices without these certifications are not in compliance with federal and/or state emission anti-tampering laws and may result in criminal prosecution.

Any non-MINI approved alteration of the MINI vehicle’s option codes/Vehicle Order (VO) that were not included at the time of the vehicle’s first lease/sale by an authorized MINI dealer and/or is not included in a MINI approved vehicle retrofit/conversion repair is prohibited.

Modifications to the vehicle that alter the vehicle's original engineering purpose and/or design are likewise prohibited. This includes, but is not limited to, power adders and modifications to the engine control module, transmission control module, instrument cluster, head unit, body control module or equivalent, intake filter, down pipes, and/or suspension components.

Any incidents of accidental or purposeful failure of any vehicle components, due to outside influence and/or tampering, will be assigned and subject to review for warranty coverage by the MINI USA authorized dealer Field Support Team representatives.

As applicable to the situations above, the vehicle operator may be required to authorize a preliminary repair estimate at the MINI dealer before they commence with their diagnosis, in the event it is determined the vehicle repairs needed to be performed are not due to a defect in materials and/or workmanship, which are not covered under the vehicle's limited warranty.

## **GENERAL**

MINI USA, a division of BMW of North America, LLC (MINI USA) makes no other express warranty on this product except for the new passenger car limited warranty, rust perforation, and the emission system warranties.

These warranties give you specific legal rights, and you may also have other rights which vary from state to state.

**THE DURATION OF ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY, IS LIMITED TO THE DURATION OF THE EXPRESS WARRANTIES HEREIN.**

**MINI USA, A DIVISION OF BMW OF NORTH AMERICA, LLC HEREBY EXCLUDES INCIDENTAL AND CONSEQUENTIAL DAMAGES, INCLUDING LOSS OF TIME, INCONVENIENCE, OR LOSS OF USE OF THE VEHICLE, FOR ANY BREACH OF ANY EXPRESS OR IMPLIED WARRANTY, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY, APPLICABLE TO THIS PRODUCT.**

Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitations and exclusions may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Any legal claim or arising from any express or implied warranty contained herein must be brought within 12 month of the date it arises, unless otherwise provided by law.

## **THE COMPLIMENTARY SCHEDULED MINI MAINTENANCE PROGRAM**

The Complimentary Scheduled MINI Maintenance Program benefit covers applicable scheduled maintenance for the first 36 months or 36,000 miles, whichever occurs first.

The MINI Maintenance Programs applies to U.S.-specification MINI vehicles when the qualifying maintenance services work is performed at an authorized MINI dealer in the United States (including Puerto Rico), subject to all applicable exclusions and/or limitations.

This benefit coverage begins on the date of first retail sale or the date the vehicle is first placed into service as a sales demonstrator, Aftersales Mobility Program (AMP) Vehicle or BMW Group company vehicle, whichever is earlier (the vehicle's original in-service date).

For eligible maintenance services and other maintenance services-related items, please view the Maintenance book at:

<https://www.miniusa.com/owners/service-support/warranties.html>

or by scanning the following QR code:



Above is the primary method to obtain an electronic version and/or printed PDF copy of the Maintenance book.

Alternatively, you may request a printed copy of the Maintenance book by using the contact information below.

MINI USA, a division of BMW of North America, LLC  
Customer Relations and Services Department  
P.O. Box 1227  
Westwood, NJ 07675-9868  
Telephone: 1 (866) ASK-MINI (275-6464)  
Email: [MINI.assistance@askMINIUSA.com](mailto:MINI.assistance@askMINIUSA.com)  
Website: [www.miniusa.com](http://www.miniusa.com)

Please allow 6 to 8 weeks for your request to be processed, depending on availability, a printed PDF copy may be supplied to you.

## **LIMITED WARRANTY — RUST PERFORATION 2025 MODEL YEAR**

MINI USA, a division of BMW of North America, LLC (MINI USA) warrants this original vehicle against defects in materials or workmanship which will result in rust perforation of the vehicle body for a period of 12 years, unlimited mileage. Coverage begins on the date of first retail sale or the date the vehicle is first placed into service as a sales demonstrator, Aftersales Mobility Program (AMP) Vehicle or company vehicle, whichever is earlier.

To obtain warranty service coverage, the vehicle must be brought, upon discovery of any rust perforation, to the workshop of any authorized MINI dealer. The authorized MINI dealer will, without charge for parts or labor, either repair or replace the defective part(s). The decision whether to repair or replace said part(s) is solely the prerogative of MINI USA, a division of BMW of North America, LLC. Parts for which replacements are made become the property of MINI USA.

Warranty repairs do not constitute an extension of the original limited warranty period for the vehicle or a part thereof.

### **WHAT IS NOT COVERED**

This warranty does not apply to damage, including consequential, which results from negligence, misuse/improper operation of the vehicle, improper repair, lack of or improper maintenance, environmental influences, flood, accident or fire damage and road salt corrosion.

Non-genuine MINI Parts — While you may elect to use non-genuine MINI parts for repair services, MINI division is not obligated to pay for repairs of the non-genuine MINI parts or for repairs of any damage resulting from the use of non-genuine parts.

This warranty shall be null and void for specific vehicle components that were previously replaced with used or salvaged automobile parts, including repairs of any damage resulting from the use of these parts.

This warranty shall be null and void if the odometer has been replaced or altered and the true mileage on the vehicle cannot be determined, and/or the Vehicle Identification Number (VIN) is altered and/or cannot be determined.

This warranty shall be null and void if the vehicle has been declared a total loss, sold for salvage purposes, or if the vehicle has been used in any competitive event.

## **GENERAL**

MINI USA, a division of BMW of North America, LLC (MINI USA) makes no other express warranty on this product except for the new passenger car limited warranty, rust perforation or the emission system warranties.

THE DURATION OF ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY, IS LIMITED TO THE DURATION OF THE EXPRESS WARRANTIES HEREIN.

MINI USA, A DIVISION OF BMW OF NORTH AMERICA, LLC HEREBY EXCLUDES INCIDENTAL AND CONSEQUENTIAL DAMAGES, INCLUDING LOSS OF TIME, INCONVENIENCE, OR LOSS OF USE OF THE VEHICLE, FOR ANY BREACH OF ANY EXPRESS OR IMPLIED WARRANTY, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY, APPLICABLE TO THIS PRODUCT.

Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitations and exclusions may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Any legal claim or action arising from any express or implied warranty contained herein must be brought within 12 months of the date it arises.

## FEDERAL EMISSIONS SYSTEM DEFECT WARRANTY

This limited warranty applies only to U.S.-specification vehicles distributed by MINI USA, a division of BMW of North America, LLC (MINI USA).

In accordance with the defect warranty provisions of section 207(b) of the Clean Air Act, MINI warrants to the first retail purchaser, and each subsequent purchaser, that the car: (a) was designed, built and equipped so as to conform, at the time of sale, with all regulations of the U.S. Environmental Protection Agency applicable at the time of manufacture; and (b) is free from defects in materials and workmanship which would cause it to fail to conform with applicable regulations for a period of 2 years or 24,000 miles, whichever occurs first, except for specific emission control components (as listed on page 14), for which the warranty period is 8 years or 80,000 miles, whichever occurs first.

Coverage begins on the date of first retail sale or the date the vehicle is first placed into service as a sales demonstrator, Aftersales Mobility Program (AMP) Vehicle or company vehicle, whichever is earlier.

Warranty claims must be made as soon as reasonably possible after a defect is discovered. To make a claim, the car must be brought to any authorized MINI dealer during normal business hours.

The authorized MINI dealer will, without charge for parts and labor (including diagnosis), either repair or replace the defective part, if any. The decision whether to repair or replace said parts is solely the prerogative of MINI USA, a division of BMW of North America, LLC and must be expected to correct the failure of the warranted part. Parts for which replacements are made become the property of MINI USA. In all cases, a reasonable time must be allowed for warranty repairs to be completed after the car is received by the authorized MINI dealer.

Warranty repairs do not constitute an extension of the original limited warranty period for the vehicle or a part thereof.

For assistance in determining which specific parts or components of your vehicle are covered under this warranty, please contact your authorized MINI dealer.

It is the owner's responsibility to have all scheduled inspection and maintenance services performed (at the owner's expense when applicable), as prescribed in the maintenance schedule for the MINI Emission Control System. Service intervals are computed by the on board MINI Condition Based Service system and they are displayed on the instrument panel. The instructions for proper maintenance and use can be found in the Owner's Manual. It is strongly recommended that any replacement parts used for maintenance, repair or replacement of emission control systems be certified MINI service parts or MINI approved/authorized remanufactured parts. Without invalidating this warranty, the owner may elect to have maintenance, repair or replacement of the



emission control systems performed by any automotive repair establishment, or elect to use parts other than certified MINI Service Parts. However, the cost of such service or parts will not be covered under this warranty, except in emergency situations. In an emergency situation, where an authorized MINI dealer or a warranty replacement part is not reasonably available (within 30 days), repairs may be performed at any available service establishment using any equivalent part. MINI USA, a division of BMW of North America, LLC will reimburse the owner for such emergency repairs (including labor, parts and diagnosis not to exceed MINI USA's rates for labor, parts, and diagnosis in said area) that are covered under this warranty. Replaced parts and paid invoices must be presented at an authorized MINI dealer as a condition of reimbursement for emergency repairs not performed by an authorized MINI dealer.

The use of replacement parts, which are not of equivalent quality, may impair the effectiveness of the emission control system. If other than certified MINI Service Parts or MINI Authorized Remanufactured Parts are used for maintenance, repair or replacement of components affecting emission control, the owner should obtain assurances that such parts are warranted by their manufacturer to be equivalent to genuine MINI parts in performance and durability. MINI USA, a division of BMW of North America, LLC assumes no liability under this warranty with respect to parts other than genuine MINI parts.

However, the use of non-genuine MINI replacement parts or non-EPA certified parts does not invalidate the warranty on other components, unless non-genuine MINI parts or non-EPA certified parts cause damage to warranted parts.

## **WHAT IS NOT COVERED**

The car or any part of the car, unless the failure causes the car to fail to conform to the applicable emission regulations.

Malfunctions, including consequential, caused by negligence, misuse/improper operation of the vehicle, environmental influences, flood, accident or fire damage.

Malfunctions, including consequential, caused by improper adjustment/repair, modification, alteration, tampering, disconnection, improper or inadequate maintenance except if one or more of these occurred as a result of repair work that was performed by an authorized MINI dealer under warranty.

For gasoline engines, malfunctions caused by the use of leaded fuel or fuels containing more than 10% ethanol, or other oxygenates with more than 2.8% oxygen by weight (i.e., more than 15% MTBE or more than 3% methanol plus an equivalent amount of co-solvent and/or as specified in the Owner's Manual).

Spark plugs, filters, and similar maintenance items are not covered under this warranty at or beyond the first replacement interval, or if the part has been replaced earlier for reasons other than it being defective.

Any car on which the odometer has been replaced or altered and the true mileage cannot be determined.

Any car on which the Vehicle Identification Number (VIN) is altered and/or cannot be determined.

## **GENERAL**

MINI USA, a division of BMW of North America, LLC (MINI USA) makes no other express warranty on this product except for the new passenger car limited warranty, rust perforation or the emission system warranties.

These warranties give you specific legal rights, and you may also have other rights which vary from state to state.

THE DURATION OF ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY, IS LIMITED TO THE DURATION OF THE EXPRESS WARRANTIES HEREIN.

MINI USA, A DIVISION OF BMW OF NORTH AMERICA, LLC HEREBY EXCLUDES INCIDENTAL AND CONSEQUENTIAL DAMAGES, INCLUDING LOSS OF TIME, INCONVENIENCE, OR LOSS OF USE OF THE VEHICLE, FOR ANY BREACH OF ANY EXPRESS OR IMPLIED WARRANTY, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY, APPLICABLE TO THIS PRODUCT.

Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitations and exclusions may not apply to you.

Additionally, if your vehicle is either registered in the State of California, Colorado, Connecticut, Delaware, Maine, Maryland, Massachusetts, New Jersey, New York, Oregon, Pennsylvania, Rhode Island, Vermont, or Washington, your vehicle is also eligible for the California Emissions Warranty coverage beginning on page 18.

These federal warranty provisions also apply to all vehicles sold in all U.S. states and territories regardless of whether a state has enacted state warranty provisions that differ from the federal provisions.

## FEDERAL EMISSION PERFORMANCE WARRANTY

In those states and jurisdictions that have established periodic vehicle emissions tests to encourage proper vehicle maintenance and require the car to pass an emissions test approved by the U.S. Environmental Protection Agency and:

1. The passenger car was distributed by MINI USA, a division of BMW of North America, LLC; and
2. The car has been maintained and operated in accordance with the instructions for proper maintenance and use set forth in the Owner's Manual supplied with the car; and
3. The car fails to conform to the applicable emissions standards of the EPA as judged by an EPA-approved emissions test; and
4. The failure to conform results or will result in the owner of the car having to bear a penalty or other sanction (including the denial of the right to use the car) under local, state or federal law if the non-conformity is not remedied within a specified period of time.

Then, in accordance with the provisions of section 207(b) of the Clean Air Act, MINI USA, a division of BMW of North America, LLC warrants that if the car is eligible for coverage under this warranty, any non-conformities in the car, which cause it to fail an EPA-approved emissions test will, without charge for parts or labor (including diagnosis), be adjusted, repaired, or replaced, at the option of MINI USA, a division of BMW of North America, LLC to proper specifications, in order to make the car comply with applicable emissions standards. The decision whether to adjust, repair or replace parts is solely the prerogative of MINI USA and must reasonably be expected to correct the failure of the warranted part.

Coverage begins on the date of first retail sale or the date the vehicle is first placed into service as a sales demonstrator, Aftersales Mobility Program (AMP) Vehicle or company vehicle, whichever is earlier.

This warranty continues for a period of 2 years or 24,000 miles, whichever occurs first. See page 15 for the list of emission related components which may be covered by the emissions performance warranty.

The exception are the specific emissions control devices/components (as listed on page 14), for which the warranty period is 8 years or 80,000 miles, whichever occurs first.

This warranty is subject to the terms and conditions that apply to the Emission Control System Warranty and the MINI New Passenger Car Limited Warranty which may provide other additional coverage if applicable.

Warranty repairs do not constitute an extension of the original limited warranty period for the vehicle or a part thereof.

No claim under this warranty will be denied on the basis of use of a properly installed EPA-certified emission part for maintenance and repair.

A vehicle manufacturer may deny an emission performance warranty claim on the basis of an uncertified replacement part used in the maintenance or repair of a vehicle only if the vehicle manufacturer presents evidence that the uncertified replacement part is either defective in materials or workmanship or not equivalent from an emission standpoint to the original equipment part.

**Maintenance, replacement, or repair of emission control devices and systems may be performed by any automotive repair establishment or individual using any certified part.**

Immediately after the car has failed an EPA-approved emission short test, your claim can be made at any authorized MINI dealer. The authorized MINI dealer will honor or deny your claim within the time period specified by local or state laws (not to exceed 30 days), to avoid further penalties or sanctions. If the claim is denied, the authorized MINI dealer will notify you in writing of the reason(s). The authorized MINI dealer is required by law to honor the claim if notice of denial is not received by the owner within the specified time period.

You may obtain further information concerning the emission warranties, or report violations of warranty terms, by contacting:

U.S. Environmental Protection Agency  
Office of Transportation and Air Quality  
Compliance Division, Light-Duty  
Vehicle Group  
Attn: Warranty Complaints  
2000 Traverwood Drive  
Ann Arbor, MI 48105  
Email: [complianceinfo@epa.gov](mailto:complianceinfo@epa.gov)

The following components and systems are covered under the Federal Emission Warranty for a period of 8 years or 80,000 miles, whichever occurs first.

BRAKE SYSTEM CONTROL MODULE

CATALYTIC CONVERTER

DRIVE MOTOR CONTROL MODULE

ENGINE CONTROL MODULE (INCLUDING ON-BOARD  
DIAGNOSTIC SYSTEM)

MALFUNCTION INDICATOR LAMP (MIL)

OBD/DIAGNOSTIC CONNECTOR

TRANSMISSION CONTROL MODULE

For assistance in determining coverage of the specific components of the Onboard diagnostic system, please contact your authorized MINI dealer.

## **WARRANTED EMISSION RELATED COMPONENTS\*\***

The following systems may be covered by the Federal Emission Performance Warranty for a period of 2 years or 24,000 miles, whichever occurs first.

I. For exhaust emissions, emission-related components include any engine parts related to the following systems:

1. Air-induction system
2. Fuel system
3. Ignition system
4. Exhaust gas recirculation systems

II. The following parts are also considered emission-related components for exhaust emissions:

1. After-treatment devices
2. Crankcase ventilation valves
3. Sensors
4. Electronic control units

III. The following parts are considered emission-related components for evaporative emissions:

1. Fuel Tank
2. Fuel Cap
3. Fuel Line
4. Fuel Line Fittings
5. Clamps\*
6. Pressure Relief Valves\*
7. Control Valves\*
8. Control Solenoids\*
9. Electronic Controls\*
10. Vacuum Control Diaphragms\*
11. Control Cables\*
12. Control Linkages\*
13. Purge Valves
14. Vapor Hoses
15. Liquid/Vapor Separator
16. Carbon Canister
17. Canister Mounting Brackets
18. Purge Port Connector

\*As related to the evaporative emission control system.

IV. Any other part or system that meets the definition of critical emission-related component.

\*\*These specific systems may vary according to the year and model; therefore, not all of the systems listed here may be equipped on your vehicle.

For assistance in determining which systems and specific components within these systems apply to your vehicle, please contact your authorized MINI dealer.

## **GENERAL**

MINI USA, a division of BMW of North America, LLC (MINI USA) makes no other express warranty on this product except for the new passenger car limited warranty, rust perforation or the emission system warranties.

These warranties give you specific legal rights, and you may also have other rights which vary from state to state.

THE DURATION OF ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY, IS LIMITED TO THE DURATION OF THE EXPRESS WARRANTIES HEREIN.

MINI USA, A DIVISION OF BMW OF NORTH AMERICA, LLC HEREBY EXCLUDES INCIDENTAL AND CONSEQUENTIAL DAMAGES, INCLUDING LOSS OF TIME, INCONVENIENCE, OR LOSS OF USE OF THE VEHICLE, FOR ANY BREACH OF ANY EXPRESS OR IMPLIED WARRANTY, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY, APPLICABLE TO THIS PRODUCT.

Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitations and exclusions may not apply to you.

Additionally, if your vehicle is either registered in the State of California, Colorado, Connecticut, Delaware, Maine, Maryland, Massachusetts, New Jersey, New York, Oregon, Pennsylvania, Rhode Island, Vermont, or Washington, your vehicle is also eligible for the California Emissions Warranty coverage beginning on page 18.

These federal warranty provisions also apply to all vehicles sold in all U.S. states and territories regardless of whether a state has enacted state warranty provisions that differ from the federal provisions.

## **CALIFORNIA EMISSION CONTROL WARRANTY STATEMENT\* YOUR WARRANTY RIGHTS AND OBLIGATIONS**

The California Air Resources Board and MINI USA, a division of BMW of North America, LLC (MINI USA) are pleased to explain the emission control system warranty on your 2025 model year vehicle. In California, new motor vehicles must be designed, built, and equipped to meet the State's stringent anti-smog standards. MINI USA, a division of BMW of North America, LLC must warrant the emission control system on your vehicle for the periods of time listed below provided there has been no abuse, neglect, or improper maintenance to your vehicle.

\*The California Emissions Control System Limited Warranty applies to all 2025 model year U.S.-specification MINI vehicles registered in California, Colorado, Connecticut, Delaware, Maine, Maryland, Massachusetts, New Jersey, New York, Oregon, Pennsylvania, Rhode Island, Vermont or Washington. Vehicles covered by this warranty are also covered by the Federal Emission Warranty.

Your emission control system may include parts such as the fuel injection system, the ignition system, catalytic converter, and engine computer. Also included may be hoses, belts, connectors and other emission-related assemblies.

Where a warrantable condition exists, MINI USA will repair your vehicle at no cost to you including diagnosis, parts, and labor.

### **MANUFACTURER'S WARRANTY COVERAGE**

- For 3 years or 50,000 miles, whichever occurs first:

1. If your vehicle fails a Smog Check inspection, all necessary repairs and adjustments will be made by MINI USA to ensure that your vehicle passes the inspection. This is your emission control system **PERFORMANCE WARRANTY**.
2. If any emission-related part on your vehicle is defective, the part will be repaired or replaced by MINI USA. This is your short-term emission control system **DEFECTS WARRANTY**.

- For 7 years or 70,000 miles, whichever occurs first:

For 7 years or 70,000 miles, whichever occurs first: If an emission-related part identified as having 7 year / 70,000 mile coverage (beginning on page 23 is defective, the part will be repaired or replaced by MINI USA. This is your long-term emission control system **DEFECTS WARRANTY**.

Warranty repairs do not constitute an extension of the original limited warranty period for the vehicle or a part thereof.

## **OWNER'S WARRANTY RESPONSIBILITIES**

- As the vehicle owner, you are responsible for the performance of the required maintenance listed in your Maintenance booklet. MINI USA recommends that you retain all receipts covering maintenance on your vehicle. MINI USA cannot deny warranty solely for the lack of receipts or for your failure to ensure the performance of all scheduled maintenance.
- You are responsible for presenting your vehicle to an authorized MINI dealer as soon as a problem exists. The warranty repairs should be completed in a reasonable amount of time, not to exceed 30 days.
- As the vehicle owner, you should also be aware that MINI USA may deny your warranty coverage if your vehicle or part has failed due to abuse, neglect, improper maintenance, or unapproved modifications.

If you have any questions regarding your warranty rights and responsibilities, you should contact:

MINI USA, a division of BMW of North America, LLC  
Customer Relations and Services Department  
PO. Box 1227  
Westwood, NJ 07675-9868

Telephone: 1 (866) ASK-MINI (275-6464)  
Email: [MINI.assistance@askMINIUSA.com](mailto:MINI.assistance@askMINIUSA.com)  
Website: [www.miniusa.com](http://www.miniusa.com)

or the

California Air Resources Board (CARB)  
9528 Telstar Avenue  
El Monte, CA 91731

## **CALIFORNIA EMISSION CONTROL SYSTEM LIMITED WARRANTY\***

This limited warranty applies to California certified vehicles distributed by MINI USA, a division of BMW of North America, LLC (MINI USA) registered and operated primarily in California.

\*The California Emissions Control System Limited Warranty applies to all 2025 model year U.S.-specification MINI vehicles registered in California, Colorado, Connecticut, Delaware, Maine, Maryland, Massachusetts, New Jersey, New York, Oregon, Pennsylvania, Rhode Island, Vermont or Washington. Vehicles covered by this warranty are also covered by the Federal Emission Warranty.



MINI USA, a division of BMW of North America, LLC warrants to the original purchaser and each subsequent owner that the vehicle is:

- a. designed, built and equipped so as to conform with the applicable California Air Resources Board emission standards.
- b. free from defects in materials and workmanship which cause any part that can affect emissions to fail to conform with applicable requirements or to fail a California Smog Check test or EPA-approved short test for a period of 3 years or 50,000 miles, whichever occurs first.
- c. free from defects in materials and workmanship in emission-related parts, which are contained in the California Emission Warranty Parts List on page 23, for a period of 7 years or 70,000 miles, whichever occurs first.

Coverage begins on the date of first retail sale or the date the vehicle is first placed into service as a sales demonstrator, Aftersales Mobility Program (AMP) Vehicle or company vehicle, whichever is earlier.

To obtain service under this warranty, the vehicle must be brought, upon failure of a Smog Check test or upon discovery of the defect, to the workshop of any authorized MINI dealer, during normal business hours. The authorized MINI dealer will honor or deny your claim within 30 days. If the claim is denied, the authorized MINI dealer will notify you in writing of the reason(s). The authorized MINI dealer is required by law to honor the claim if notice is not given to the owner within 30 days.

The authorized MINI dealer will, without charge for parts or labor (including diagnosis), either adjust, repair or replace the defective part and other parts affected by the failure of the warranted part, if any. If your vehicle failed the California Smog Check test or an EPA-approved short test, then MINI USA will repair your vehicle so that it will pass this test.

Emission maintenance parts with scheduled required replacement intervals are warranted up to, but not including their first replacement. Any such qualifying parts, repaired or replaced under warranty, are warranted for remaining coverage period before the first scheduled replacement is required.

Emission parts with periodic scheduled inspections are warranted for the provided warranty period and only repaired when it is necessary. Any such qualifying parts, repaired or replaced under warranty, are warranted for remaining coverage period that applies.

MINI USA may repair a part in lieu of replacing it when performing warranty repairs. Parts for which replacements are made become the property of MINI USA. After 3 years or 50,000 miles, and in accordance with paragraph (c) above, such repairs are limited to the repair or replacement of those parts identified in the California Emission Control System Limited Warranty List.

Vehicles sold in California are also subject to Federal emission warranty provisions that run concurrently. For California vehicles, the specific emission control components listed on page 14 are also covered under the Federal Emission System Defect Warranty of 8 years or 80,000 miles, whichever occurs first.

If within 7 years or 70,000 miles, whichever occurs first, the vehicle fails a Smog Check because of a defect in a part listed in the California Emission Warranty Parts List on page 23, MINI USA shall be liable for expenses involved in detecting and correcting the part failure or malfunction.

Warranty repairs do not constitute an extension of the original limited warranty period for the vehicle or a part thereof.

In all cases, a reasonable time, not to exceed 30 days, must be allowed for a warranty repair to be completed, after the car is received by the authorized MINI dealer. Except in cases where a delay is: requested by the vehicle owner or caused by an event not attributable to the vehicle or engine manufacturer or the warranty station.

It is the owner's responsibility to have all required maintenance services performed (at the owner's expense when applicable), as prescribed in the maintenance schedule for the MINI Emission Control System. Service intervals are computed by the Condition Based Service system and displayed on the instrument panel.

However, MINI USA will not deny your warranty repair claims solely because you do not have maintenance records or you did not perform the required maintenance unless MINI USA demonstrates that such lack of required maintenance is a direct cause of the emission control system failure. The instructions for required maintenance and use can be found in the Owner's Manual and in the MINI Maintenance Booklet.

It is strongly recommended that any replacement parts used for maintenance, repair or replacement of emission control systems be genuine MINI Service Parts or MINI Authorized Remanufactured Parts. Without invalidating this warranty, the owner may elect to have maintenance, repair or replacement of the emission control systems performed by any automotive repair establishment, or elect to use parts other than MINI Authorized Remanufactured or genuine MINI Service Parts. However, the cost of such service or parts will not be covered under this warranty, except in emergency situations. In an emergency situation, where an authorized MINI dealer is not reasonably available or a warranty replacement part is not available within 30 days, repairs may be performed at any available service establishment or by any individual using any replacement part.

A repair not completed within 30 days constitutes an emergency. MINI USA, a division of BMW of North America, LLC will reimburse the owner for such emergency repairs (including labor, parts and diagnosis not to exceed MINI suggested retail price for all warranted parts replaced and labor charges based on the manufacturer's recommended time allowance for the warranty repair and the geographically appropriate hourly labor rate) that are covered under this warranty. Replaced parts and paid invoices must be presented to an authorized MINI dealer as a condition of reimbursement. Foremergency repairs not performed by an authorized MINI dealer.

The use of replacement parts, which are not of equivalent quality, may impair the effectiveness of emission control systems. If other than genuine MINI Service Parts or Authorized Remanufactured Parts are used for maintenance, repair or replacement of components affecting emission control, the owner should obtain assurances that such parts are warranted by their manufacturer to be equivalent to genuine MINI parts in performance and durability. MINI USA, a division of BMW of North America, LLC assumes no liability under this warranty with respect to parts other than genuine MINI parts.

However, the use of non-genuine MINI replacement parts does not invalidate the warranty on other components, unless non-genuine MINI parts cause damage to warranted parts.

## **WHAT IS NOT COVERED**

The car or any part of the car, unless the failure causes the car to fail to conform to the applicable emission regulations.

Malfunctions, including consequential, caused by negligence, misuse/improper operation of the vehicle, environmental influences, flood, accident or fire damage.

Malfunctions, including consequential, caused by improper adjustment/repair, modification, alteration, tampering, disconnection, improper or inadequate maintenance except if one or more of these occurred as a result of repair work that was performed by an authorized MINI dealer under warranty.

For gasoline engines, malfunctions caused by the use of leaded fuel or fuels containing more than 10% ethanol, or other oxygenates with more than 2.8% oxygen by weight (i.e., more than 15% MTBE or more than 3% methanol plus an equivalent amount of co-solvent and/or as specified in the Owner's Manual).

Spark plugs, filters, and similar maintenance items are not covered under this warranty at or beyond the first replacement interval, or if the part has been replaced earlier for reasons other than it being defective.

Any car on which the odometer has been replaced or altered and the true mileage cannot be determined.

## **GENERAL**

MINI USA, a division of BMW of North America, LLC (MINI USA) makes no other express warranty on this product except for the new passenger car limited warranty, rust perforation or the emission system warranties.

The warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

THE DURATION OF ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY, IS LIMITED TO THE DURATION OF THE EXPRESS WARRANTIES HEREIN.

MINI USA, A DIVISION OF BMW OF NORTH AMERICA, LLC HEREBY EXCLUDES INCIDENTAL AND CONSEQUENTIAL DAMAGES, INCLUDING LOSS OF TIME, INCONVENIENCE, OR LOSS OF USE OF THE VEHICLE, FOR ANY BREACH OF ANY EXPRESS OR IMPLIED WARRANTY, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY, APPLICABLE TO THIS PRODUCT.

Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitations and exclusions may not apply to you.

Federal warranty provisions also apply to all vehicles sold in all U.S. states and territories regardless of whether a state has enacted state warranty provisions that differ from the federal provisions.

For assistance in determining which parts are covered by this warranty, please contact your authorized MINI dealer or MINI USA, a division of BMW of North America, LLC Customer Relations and Services Department at 1 (866) ASK-MINI (275-6464).

You may obtain further information concerning the emissions warranty or report violations of warranty terms, by contacting the California Air Resources Board (CARB), Mobile Source Division, 9528 Telstar Avenue, El Monte, CA 91731. Please include the title of the MINI service department head and telephone number.

**2025 MODEL YEAR — CALIFORNIA 7/70 EMISSIONS WARRANTY  
PARTS LIST**

<b>Models:</b>	<b>Cooper S Countryman</b>	<b>JCW Countryman</b>	<b>Cooper Hardtop</b>	<b>Cooper S Hardtop</b>	<b>JCW Hardtop</b>
<b>California Emission Warranty Covered Parts 7 years / 70,000 miles</b>					
AIR FLAPS	•	•		•	
BODY DOMAIN CONTROL MODULE [BDC]	•	•	•	•	•
BRAKE SYSTEM CONTROL MODULE [CONTROL UNIT DSC]	•	•	•	•	•
CATALYTIC CONVERTER	•	•	•	•	•
CHARGE AIR DUCT (TURBOCHARGER TO CHARGE AIR COOLER)	•	•		•	•
CHARGE-AIR COOLER	•	•	•	•	•
ENGINE CONTROL MODULE (ECM) [CONTROL UNIT DME]	•	•	•	•	•
EVAPORATIVE EMISSION CANISTER [ACTIVATED CHARCOAL FILTER]	•	•		•	
CAMSHAFT POSITION ADJUSTMENT UNIT	•	•	•	•	•
EXHAUST MANIFOLD GASKET	•	•	•	•	•
FRESH AIR INTAKE TUBE (INTAKE TO TURBOCHARGER) [FILTERED AIR PIPE WITH RESONATOR]	•	•		•	
FRONT HEATED OXYGEN SENSOR [REGULATING LAMBDA PROBE]	•	•	•	•	•
FUEL FILLER PIPE	•	•		•	
FUEL INJECTOR	•	•	•	•	•
FUEL LINE (UNDERBODY FRONT)	•	•	•	•	•
FUEL LINE (UNDERBODY REAR)	•	•		•	
FUEL PUMP CONTROL MODULE (IFM)	•	•		•	
FUEL PUMP [DELIVERY UNIT]	•		•		•
FUEL RAIL [HIGH-PRESSURE RAIL]	•	•	•	•	•
FUEL TANK	•	•	•	•	•
HEAT MANAGEMENT MODULE	•	•	•	•	•
HIGH-PRESSURE FUEL PUMP	•	•	•	•	•

<b>Models:</b>	<b>Cooper S Countryman</b>	<b>JCW Countryman</b>	<b>Cooper Hardtop</b>	<b>Cooper S Hardtop</b>	<b>JCW Hardtop</b>
<b>California Emission Warranty Covered Parts 7 years / 70,000 miles</b>					
INJECTOR O-RING	.				
INTAKE MANIFOLD	.	.	.	.	.
LOW PRESSURE RAIL	.	.		.	
MALFUNCTION INDICATOR LAMP (MIL)	.	.	.	.	.
PCV VALVE	.	.	.	.	.
REAR HEATED OXYGEN SENSOR [MONITORING LAMBDA PROBE]	.				
SCAVENGE AIR LINE (FRONT PART)	.	.	.	.	.
SCAVENGE AIR LINE (REAR PART)	.	.		.	
STEERING ELECTRIC (EPS/PSCM)	.	.	.	.	.
THROTTLE BODY	.	.	.	.	.
TIMING CHAIN	.	.	.	.	.
TRANSMISSION CONTROL MODULE [CONTROL UNIT EGS]	.	.	.	.	.
TRANSMISSION ROTATIONAL SPEED SENSOR 1	.	.		.	
TURBOCHARGER	.	.	.	.	.
TURBOCHARGER BLOW-OFF VALVE	.	.		.	.
TURBOCHARGER CLAMP (TO CATALYTIC CONVERTER)	.	.		.	
TURBOCHARGER GASKET (TO CATALYTIC CONVERTER)	.	.		.	
TURBOCHARGER WASTEGATE ACTUATOR	.	.	.	.	.
TWIN MASS FLYWHEEL	.	.		.	
VALVE COVER GASKETS [PROFILE SEAL FOR CYLINDER HEAD COVER]	.	.	.	.	.
VALVETRONIC ACTUATOR	.	.		.	.
VANOS VVT CENTRAL VALVE	.	.	.	.	.

## TIRE WARRANTY STATEMENT

Original equipment tires on new MINI vehicles are warranted by their respective manufacturer as detailed in the applicable tire manufacturer's warranty statement available at:

<https://www.miniusa.com/owners/service-support/warranties.html> or by scanning the following QR code:



Above is the primary method to obtain an electronic version and/or printed PDF copy of the Tire Manufacturers' Warranties guide.

Alternatively, you may request a printed copy of the Tire Manufacturers' Warranties guide by using the contact information below.

MINI USA, a division of BMW of North America, LLC  
Customer Relations and Services Department  
P.O. Box 1227  
Westwood, NJ 07675-9868  
Telephone: 1 (866) ASK-MINI (275-6464)  
Email: [MINI.assistance@askMINIUSA.com](mailto:MINI.assistance@askMINIUSA.com)  
Website: [www.miniusa.com](http://www.miniusa.com)

Please allow 6 to 8 weeks for your request to be processed, depending on availability, a printed PDF copy may be supplied to you.

The terms and conditions of the tire manufacturers' warranties are independently determined by the tire manufacturers without input from MINI. We recommend either contacting or visiting the specific tire manufacturer's website to ensure that you have the most current tire warranty information that applies to your tires.

Should you have difficulty in obtaining the applicable warranty service from a tire manufacturer, your authorized MINI dealer will assist you in resolving the situation.

Instructions for proper tire care and maintenance are contained in the Wheels and Tires section of your vehicle's Owner's Manual.

**Notice: Driving over rough or damaged road surfaces, as well as debris, curbs and other obstacles can cause serious damage to wheels, tires and suspension parts. This is more likely to occur with low-profile tires that provide less cushioning between the wheel and the road. Be careful to avoid road hazards and reduce your speed, especially if your vehicle is equipped with low-profile tires.**

## 12 VOLT BATTERY CARE (NON-BEV)



Battery posts, terminals and related accessories contain lead and lead compounds; chemicals known to the State of California to cause cancer.

If your vehicle is driven only for short distances of less than 10 miles over a prolonged period of time, without an occasional drive at highway speeds, the engine's charging system will not maintain the battery. Insufficient use of the vehicle could result in short-term starting problems and, in the long term, could damage the battery.

In case your vehicle will not be operated for several weeks, it is advisable to:

- consider using a proper trickle charger, following the charger manufacturer's instructions, to maintain the battery's state of charge; or
- consult your authorized MINI dealer or another qualified service center regarding battery removal. Once removed, the battery must be charged and stored in a cool, dry place where it can be protected from freezing. If the battery will be stored for over 3 months, it must be recharged every 3 months, or else it will become damaged and useless.

Please consult with your authorized MINI dealer or another qualified service center for further guidance and information.

Battery electric vehicle (BEV) 12-volt batteries are maintained by the High-Voltage battery, a 12-volt low-current trickle charger is not effective in maintaining these vehicles' 12-volt batteries during periods of non-operation and use.

If your MINI BEV will not be operated for several weeks, it is advisable to fully charge the High-Voltage battery just prior to this non-operation and use period.

## HIGH-VOLTAGE BATTERY CARE AND REPAIRS

Battery electric vehicles (BEV) are partially powered by a high voltage battery enclosed in a self-contained system. Opening or removing the self-contained system creates a genuine risk of severe damage to the high-voltage battery assembly, as well as personal injury, including fatal electrocution.

The vehicle's high-voltage battery requires no maintenance except for keeping it charged to the proper specifications; refer to the Owner's Manual.

If necessary, the vehicle should be taken to an authorized MINI dealer to have high-voltage battery-related repairs performed by their specially trained personnel under the terms of the MINI high-voltage battery's Limited Warranty coverage.



## **CORROSION PROTECTION**

Extensive corrosion protection measures now make it possible to offer a 12-year unlimited mileage anti-corrosion warranty against rust perforation on your vehicle provided that the vehicle is properly maintained. Information on proper maintenance is available in this Booklet and your vehicle's Owner's Manual.

The major degree of corrosion protection is due to the electrophoretic dip painting process which cathodically deposits paint particles on all body parts, attracting paint particles into the minutest cavities or seams. Body parts are designed to provide optimum corrosion protection.

During manufacture, metal exterior body parts receive an additional corrosion protection coat. Hood, trunk, doors and other body parts are coated with PVC and sealed from the outside.

All floor panels receive a resilient coating of PVC for maximum protection against damage due to stones, etc.

Corrosion protection materials tested over many years are applied to the surfaces of cavities and to the entire underside of the vehicle during and after assembly.

For additional information on the 12-year unlimited mileage anti-corrosion warranty, see the Warranty section of this Booklet on page 8.

## **RESTORING CORROSION PROTECTION**

Please take care that anti-corrosion material is replaced when your car is repaired after body or chassis damage.

## **UNDERBODY MAINTENANCE**

The underbody has to be cleaned at least once a year, in Spring, with plain water in order to remove mud, chemical sediments and other deposits. If those materials are not removed, corrosion (rust) will occur on metal components.

Your authorized MINI dealer can do this anti-corrosion service for you.



Do not apply additional undercoating or rust-proofing on or near the exhaust manifold, exhaust pipes, catalytic converter or heat shields. During driving, the substance used for undercoating could overheat and cause a fire.

## **FUEL QUALITY — GASOLINE**

Use fuels advertised to have adequate detergency and low alcohol (such as ethanol) content. Please refer to your Owner's Manual for important information on the fuel recommended for use in your vehicle. The recommended fuel grade is also found on the fuel filler flap. Use of fuels with insufficient detergent and/or excess alcohol can cause driveability problems that necessitate cleaning intake valves and fuel injection valves, and, when applicable, adjusting the engine idle. We recommend having this work performed by your authorized MINI dealer or another qualified service center, perhaps while regular maintenance is performed. Your authorized MINI dealer can also recommend a gasoline additive that will provide sufficient detergency. This recommended, unscheduled maintenance, which may be necessitated by use of inappropriate fuels, is not required in order to maintain the emission warranty. It also is not covered by your vehicle's warranty because no defect in material or workmanship or component failure is involved.

## **NOTICE**

The "National Traffic and Motor Vehicle Safety Act of 1966" requires manufacturers to be in a position to contact vehicle owners when a correction of a safety-related defect or noncompliance issue with an applicable federal motor vehicle safety standard becomes necessary.

Please see the Correcting, Updating or Changing Your Address and/or Vehicle Ownership Status Information section that follows.

## **EXPORTING YOUR MINI VEHICLE**

The New Vehicle Limited Warranties and programs that apply to US-specification MINI passenger cars and light trucks distributed by MINI USA, a division of BMW of North America; LLC (MINI USA) are only valid in the U.S.A., including Puerto Rico.

Your US-specification vehicle has been specifically adapted and designed to meet the particular operating conditions and homologation requirements in the United States (including Puerto Rico) and its continental region in order to deliver the full MINI driving experience while your vehicle is operated under those conditions.

If you wish to operate your vehicle in another country or region, you may be required to adapt your vehicle to meet different prevailing operating conditions and homologation requirements. You should also be aware of any applicable warranty limitations and/or exclusions for such country or region prior to exporting your vehicle.

In such case, please contact their Customer Relations and Services Department for further information.

## **MINI CUSTOMER ASSISTANCE**

Your satisfaction with the MINI product and the services our authorized MINI dealers provide is of great importance to us. We take pride in our product and services.

If you are not satisfied with the MINI product and/or our services, we recommend that you contact your authorized MINI dealer. Depending on the reason for your contact, we suggest that you discuss your issue with either the Sales, Service, Parts, General Manager and/or the MINI dealer's client assistance personal. It is important that authorized MINI dealer be given the opportunity to provide a solution.

Despite their best intentions, you may not be completely satisfied with the MINI dealer's decision and/or actions. Should this occur, please call, or write the:

MINI USA, a division of BMW of North America, LLC  
Customer Relations and Services Department  
P.O. Box 1227  
Westwood, NJ 07675-9868  
Telephone: 1 (866) ASK-MINI (275-6464)  
Email: [MINIassistance@askMINIUSA.com](mailto:MINIassistance@askMINIUSA.com)  
Website: [www.miniusa.com](http://www.miniusa.com) (Contact Us)

Please provide the following information:

- ▷ Your name, address and telephone number
- ▷ The year, MINI model, Vehicle Identification Number (VIN), and the vehicle's current mileage,
- ▷ Purchase type (new or pre-owned),
- ▷ The name of the dealer that sold you the vehicle,
- ▷ The name of the dealer that services your vehicle,
- ▷ Description of the problem (Reason for the contact)
- ▷ Your name, address, contact phone numbers (daytime/evening) and/or any other contact options.

## **WARRANTY STATUTES – LEMON LAWS**

Most states have enacted their own Warranty statutes (Lemon Laws) in addition to the Federal Magnuson-Moss Warranty Act. The provisions of these statutes differ from state to state, and from the Federal statute.

For the vehicles sold, leased, or registered in these states, these statutes affirm the specific rights you have when your new MINI vehicle has certain problems that, for example, substantially impairs the vehicle's use and/or safety.

In general, if your new MINI vehicle has a problem that cannot be repaired after reasonable number of attempts by MINI USA and/or an authorized MINI dealer, or the vehicle has one or more problems keeping it out of service for a prolonged period, you may qualify for the relief that is specified by provisions of your state's statutes that applies.

Some of these statute's require you to notify MINI USA about your MINI vehicle's problems/issue(s) through direct written notification (See MINI Customer Assistance on page 29), and/or allow MINI USA and/or an authorized MINI dealer, an opportunity to correct/resolve the vehicle's problems/issues.

You may also be required to first submit your issue/complaint though the dispute resolution program that applies (see the Dispute Settlement Programs on page 30, and page 32 for California residents) before proceeding to the other available resolutions options.

MINI recommends that you determine what statutes are available in your state, and that you review your state-specific provisions and requirements.

## **DISPUTE SETTLEMENT PROGRAMS**

If your concern is still not resolved to your satisfaction, MINI USA, a division BMW of North America, LLC (MINI USA) offers additional assistance through the National Center for Dispute Settlement (NCDS) in ARKANSAS, GEORGIA, IDAHO, IOWA, KENTUCKY, MARYLAND, MASSACHUSETTS, MINNESOTA, PENNSYLVANIA, AND VIRGINIA.

California residents - CDSP, refer to page 32.

The NCDS resolves disputes through arbitration. Arbitration is an informal proceeding were both parties have an opportunity to be heard, after which, an impartial third-party makes a binding decision to resolve the dispute.

This program is free of charge to you, a MINI vehicle owner, but there are some minimum requirements for participation in the program.

For NCDS program details, you may contact the NCDS at the following:

### **NCDS**

P.O. Box 515315

Dallas, TX 75251-5315

(866) 906-3380 (Toll Free)

eFile a Claim: [www.ncdsusa.org](http://www.ncdsusa.org)

Email: [info@ncdsusa.org](mailto:info@ncdsusa.org)

If you wish to use the program and you qualify for participation, you will be required to provide the following information:

- ▷ Your name and address,
- ▷ The Vehicle Identification Number (VIN),
- ▷ The make, model, and year of your vehicle,
- ▷ A description of the problem with your vehicle.

The NCDS will also ask you for other information that may help resolve your concerns, such as the purchase price of your vehicle, any mileage at the time of purchase, the current mileage, and copies of repair orders.

The NCDS will notify you when your claim has been filed.

If you decide to arbitrate, you may attend the hearing either in person, by telephone, or by other supported equipment. You may bring witnesses and give supporting evidence. You may also submit your claim in writing and ask for a decision on the documents you submit, without attending a hearing.

The NCDS will usually render a decision within 40 days from the time you file your complaint. The decision is binding on MINI USA if you decide to accept it. MINI USA must comply with the decision within the time frame specified by the arbitrator.

**Important:** You must use the NCDS before asserting in court any rights or remedies created by the Magnuson-Moss Warranty Act, (The Act) 15 U.S.C. Sec. 2301, et seq.

You may also be required to use the NCDS before seeking remedies under your state's Lemon Law.

If you choose to seek redress by pursuing rights and remedies not created by Title 1 of Magnuson Moss Warranty Act, prior resort to the NCDS or the BBB AUTO LINE is not required by any provision of the Act.

## **NOTICE – CALIFORNIA RETAIL BUYERS AND LESSEES**

Under the provision of the California law, if MINI USA and/or its authorized MINI dealers' repair facilities are unable to repair a new MINI vehicle for it to conform to the applicable express warranties after a reasonable number of attempts, and the nonconformity substantially impairs the use, value, or safety of your vehicle, you may be entitled to a comparable replacement vehicle, or a refund of the purchase price, less a reduction for use (accumulated mileage), upon the return of your vehicle to MINI USA.

California Civil Code Section 1793.2(d) requires that, MINI USA and/or its authorized MINI dealers' repair facilities are unable to repair a new motor vehicle to conform to the vehicle's applicable express warranty after a reasonable number of attempts, MINI USA may be required to replace or repurchase the vehicle. California Civil Code Section

1793.22(b) creates a presumption that MINI USA has had a reasonable number of attempts to conform the vehicle to its applicable express warranties if, within 18 months from delivery to the buyer or 18,000 miles on the vehicle's odometer, whichever occurs first, one or more of the following occurs:

- The same nonconformity [a failure to conform to the written warranty that substantially impairs the use, value or safety of the vehicle] results in a condition that is likely to cause death or serious bodily injury if the vehicle is driven AND the nonconformity has been subject to repair two or more times by MINI USA or its agents AND the buyer or lessee has directly notified MINI USA of the need for the repair of the nonconformity; OR
- The same nonconformity has been subject to repair 4 or more times by MINI USA, or its agents AND the buyer has notified MINI USA of the need for the repair of the nonconformity, OR
- The vehicle is out of service by reason of repair of nonconformities by MINI USA or its agents for a cumulative total of more than 30 calendar days after delivery of the vehicle to the buyer.

**Direct Notice to MINI USA, a division BMW of North America, LLC (MINI USA), as required above by the statute, is to be sent to the MINI Customer Relations and Services Department, refer to the MINI Customer Assistance section on page 29.**

## **CALIFORNIA RESIDENTS**

**IMPORTANT: IF YOUR VEHICLE IS DEFECTIVE, YOU MAY BE ENTITLED TO RELIEF UNDER CALIFORNIA STATE LAW.**

**CALIFORNIA NOTICE: CALIFORNIA LAW REQUIRES YOU TO USE A QUALIFIED ARBITRATION PROGRAM BEFORE SUING THE MANUFACTURER OVER NEW VEHICLE WARRANTY DISPUTES. FAILURE TO ARBITRATE YOUR CLAIM MAY PRECLUDE YOU FROM MAINTAINING A LAWSUIT.**

## CALIFORNIA DISPUTE SETTLEMENT PROGRAM (CDSP)

1. MINI USA, a division BMW of North America, LLC (MINI USA) participates in the California Dispute Settlement Program (CDSP), an impartial third-party arbitration service. The CDSP is certified under the California Department of Consumer Affairs' Arbitration Certification Program.
2. If you have a problem arising under a MINI USA written warranty, we encourage you to bring it to our attention. If we are unable to resolve it, you may file a claim with the CDSP. Claims must be filed with CDSP within six (6) months after the expiration of the warranty.
3. To file a claim with the CDSP, either call (866) 906-3380 (Toll Free), eFile a Claim: [www.ncdsusa.org](http://www.ncdsusa.org), or Email: [info@ncdsusa.org](mailto:info@ncdsusa.org).
4. In order to file a claim with the CDSP, you will have to provide your name and address, the brand name and Vehicle Identification Number (VIN) of your vehicle, and a statement of the nature of your problem or complaint. You will also be asked to provide: the approximate date of your acquisition of the vehicle, the vehicle's current mileage, the approximate date and mileage at the time any problem(s) were first brought to the attention of MINI USA or one of our authorized dealers, and a statement of the relief you are seeking. There is no charge to the customer in bringing this claim.
5. Claims within the program's jurisdiction are presented to an arbitrator at an informal hearing. The arbitrator's decision should ordinarily be issued within 40 days from the time your complaint is filed; there may be a delay of 7 days if you did not first contact MINI USA about your problem, or a delay of up to 30 days if the arbitrator requests an inspection/report by an impartial technical expert or further investigation and report by the CDSP.
6. You are required to use the CDSP before asserting in court any rights or remedies conferred by California Civil Code Section 1793.22. You are not required to use the CDSP before pursuing rights and remedies under any other state or federal law. You are also required to use the CDSP before exercising rights or seeking remedies created by Title I of the Magnuson-Moss Warranty Act, 15 U.S.C. sec. 2301 et seq. If you choose to seek redress by pursuing rights and remedies not created by California Civil Code Section 1793.22 or Title I of the Magnuson-Moss Warranty Act, resort to the CDSP is not required by those statutes.
7. California Civil Code Section 1793.2(d) requires that, if MINI USA and/or its authorized MINI dealers' repair facilities are unable to repair a new motor vehicle to conform to the vehicle's applicable express warranty after a reasonable number of attempts, MINI USA may be required to replace or repurchase the vehicle. California Civil Code Section 1793.22(b) creates a presumption that MINI USA has had a

reasonable number of attempts to conform the vehicle to its applicable express warranties if, within 18 months from delivery to the buyer or 18,000 miles on the vehicle's odometer, whichever occurs first, one or more of the following occurs:

- The same nonconformity [a failure to conform to the written warranty that substantially impairs the use, value or safety of the vehicle] results in a condition that is likely to cause death or serious bodily injury if the vehicle is driven AND the nonconformity has been subject to repair two or more times by MINI USA or its agents AND the buyer or lessee has directly notified MINI USA of the need for the repair of the nonconformity; OR
- The same nonconformity has been subject to repair 4 or more times by MINI USA, or its agents AND the buyer has notified MINI USA of the need for the repair of the nonconformity, OR
- The vehicle is out of service by reason of repair of nonconformities by MINI USA or its agents for a cumulative total of more than 30 calendar days after delivery of the vehicle to the buyer.

Direct Notice to MINI USA as required above is to be sent to the following address:

MINI USA, a division of BMW of North America, LLC  
Customer Relations and Services Department  
P.O. Box 1227  
Westwood, NJ 07675-9868  
Telephone: 1 (866) ASK-MINI (275-6464)  
Email: [MINI.assistance@askMINIUSA.com](mailto:MINI.assistance@askMINIUSA.com)  
Website: [www.miniusa.com](http://www.miniusa.com) (Contact Us)

8. The following remedies may be sought through the CDSP: Repairs, reimbursement for money paid to repair a vehicle or other expenses incurred as a result of a vehicle nonconformity, repurchase or replacement of your vehicle and compensation for damages and remedies available under MINI USA's written warranty or applicable law.
9. The following remedies may not be sought through the CDSP: Punitive or multiple damages, attorney's fees, or consequential damages other than as provided in California Civil Code Section 1794(a) and (b).
10. You may reject the decision issued by a the CDSP arbitrator. If you reject the decision, you will be free to pursue further legal action. The arbitrator's decision and any findings will be admissible in a court action.
11. If you accept the arbitrator's decision, MINI USA will be bound by the decision, and will comply with the decision within a reasonable time not to exceed 30 days after we receive notice of your acceptance of the decision.



12. For CDSP program details, you may contact CDSP at the following:

**CALIFORNIA DISPUTE SETTLEMENT PROGRAM (CDSP)**

P.O. Box 515315

Dallas, TX 75251-5315

(866) 906-3380 (Toll Free)

eFile a Claim: [www.ncdsusa.org](http://www.ncdsusa.org)

Email: [info@ncdsusa.org](mailto:info@ncdsusa.org)

## **IDAHO RESIDENTS – IMPORTANT NOTICE**

IF THIS VEHICLE IS DEFECTIVE, YOU MAY BE ENTITLED UNDER THE STATE'S LEMON LAW TO REPLACEMENT OF IT OR A REFUND OF ITS PURCHASE PRICE OR YOUR LEASE PAYMENTS. HOWEVER, TO BE ENTITLED TO REFUND OR REPLACEMENT, YOU MUST FIRST NOTIFY THE MANUFACTURER, ITS AGENT, OR ITS AUTHORIZED DEALER OF THE PROBLEM IN WRITING AND GIVE THEM AN OPPORTUNITY TO REPAIR THE VEHICLE. YOU ALSO HAVE A RIGHT TO SUBMIT YOUR CASE TO THE CONSUMER ARBITRATION PROGRAM WHICH THE MANUFACTURER MUST OFFER IN THIS STATE.

## **NEW JERSEY LEMON LAW DISCLOSURE**

IMPORTANT: IF THIS VEHICLE HAS A DEFECT THAT SUBSTANTIALLY AFFECTS ITS USE, VALUE OR SECURITY, OR THAT MAY CAUSE DEATH OR SERIOUS BODILY INJURY IF DRIVEN, AND WAS PURCHASED, LEASED OR REGISTERED IN NEW JERSEY, YOU MAY HAVE THE RIGHT UNDER THE LEMON LAW IN THE STATE OF NEW JERSEY TO A REFUND OF THE PRICE OF PURCHASE OR TO YOUR LEASE PAYMENTS.

Here is a summary of your rights:

1. To qualify for compensation under the New Jersey lemon law, you must give the manufacturer or your dealer opportunity to repair or correct the defect of the vehicle within the terms of protection under the lemon law, which are the first 24,000 miles of operation or two years after the date of original date of delivery or whichever comes first.
2. If the manufacturer or your dealer cannot fix or correct the defect within a reasonable amount time, you may have the right to return the vehicle and receive a full refund, less a discount for the use of the vehicle.
3. If it is assumed that the manufacturer or your dealer cannot repair or correct the defect and if the same defect continues to substantially exist after that the manufacturer has received a notice of the defect, sent by certified mail with return receipt, and has had a final chance to correct the defect or condition within 10 days of receiving the notice. This notice must be received by the manufacturer within

the terms of protection and can only be given after (i) the manufacturer or your dealer has attempted two or more times to correct the defect; (ii) the manufacturer or your dealer has attempted, at least once, to correct the defect if the defect is one which can cause death or serious bodily injury if the vehicle is operated; or (iii) the vehicle has been out of service for repairs by a total of 20 calendar days accumulation or more, or in the case of a rolling motorized house (motorhome) 45 days or more.

4. If the same defect substantially continues to exist after the manufacturer has had the last opportunity to repair or correct the defect, you may file a claim for compensation under the New Jersey lemon law.

FOR COMPLETE INFORMATION ABOUT YOUR RIGHTS AND RESOURCES UNDER THIS LAW, INCLUDING THE MANUFACTURER'S ADDRESS FOR NOTIFICATION OF THE DEFECT, PLEASE CONTACT: NEW JERSEY DEPARTMENT OF LAW AND PUBLIC SAFETY, DIVISION OF CONSUMER AFFAIRS, LEMON LAW UNIT, POST OFFICE BOX 45026, NEWARK, NEW JERSEY 07101, PHONE NUMBER: 1 (973) 504-6226.

## **DIVULGACIÓN DE LA LEY LIMÓN DE NUEVA JERSEY**

IMPORTANTE: SI EL VEHÍCULO TIENE UN DEFECTO QUE AFECTE DE MANERA SUSTANCIAL SU USO, VALOR O SEGURIDAD, O QUE PUEDA CAUSAR LA MUERTE O LESIONES CORPORALES GRAVES SI SE MANEJA, Y SE COMPRÓ, ARRENDÓ O REGISTRÓ EN NUEVA JERSEY, PUEDE TENER DERECHO EN LOS TÉRMINOS DE LA LEY SOBRE DEFECTOS CONOCIDA COMO LEMON LAW DEL ESTADO DE NUEVA JERSEY A UN REEMBOLSO DEL PRECIO DE COMPRA O DEL PAGO DEL ARRENDAMIENTO.

Aquí le damos un sumario de sus derechos:

1. Para tener derecho a una indemnización en los términos de la "Lemon Law" de Nueva Jersey, debe dar el fabricante o a su concesionaria la oportunidad de reparar o corregir el defecto del vehículo dentro de los plazos de protección que establece esta ley, que son las primeras 24,000 millas de operación o dos años a partir de la fecha de entrega original, lo que ocurra primero.
2. Si el fabricante o su concesionaria no pueden arreglar o corregir el defecto en un plazo razonable, puede tener derecho a devolver el vehículo y recibir un reembolso íntegro, menos un descuento por el uso del vehículo.
3. Se da por sentado que el fabricante o su concesionaria no pueden reparar o corregir el defecto si el mismo defecto continúa existiendo de manera sustancial después de que el fabricante ha recibido una notificación del defecto enviada por correo certificado con acuse de recibo, y ha tenido una última oportunidad de corregir el defecto o problema en los 10 días posteriores a la recepción de la notificación. Esta notificación debe ser recibida por el fabricante dentro de los plazos de protección y

sólo se puede dar después de que (i) el fabricante o su concesionaria han intentado dos o más veces corregir el defecto, (ii) el fabricante o su concesionaria han intentado, al menos una vez, corregir el defecto si este puede causar la muerte o lesiones corporales graves si se maneja el vehículo, o (iii) el vehículo ha estado fuera de servicio por reparaciones un total de 20 días calendario o más, o en el caso de una casa rodante motorizada (casa rodante), 45 días o más.

4. Si el mismo defecto sigue existiendo de manera sustancial después de que el fabricante ha tenido la última oportunidad de reparar o corregir dicho defecto, puede presentar una reclamación de indemnización en los términos de la "Lemon Law" de Nueva Jersey.

SI DESEA MÁS INFORMACIÓN ACERCA DE SUS DERECHOS Y RECURSOS EN LOS TÉRMINOS DE ESTA LEY, INCLUIDA LA DIRECCIÓN DEL FABRICANTE PARA NOTIFICACIONES DE DEFECTOS, ESTOS SON LOS DATOS DE CONTACTO: NEW JERSEY DEPARTMENT OF LAW AND PUBLIC SAFETY, DIVISION OF CONSUMER AFFAIRS, LEMON LAW UNIT, POST OFFICE BOX 45026, NEWARK, NEW JERSEY 07101, TELÉFONO: 1 (973) 504-6226.

## **MINI ROADSIDE ASSISTANCE (RSA) PROGRAM BENEFITS (1-866-646-4772)**

The MINI Roadside Assistance Program reflects MINI's commitment to your satisfaction with the MINI ownership experience.

It's available for U.S.-specification MINI vehicles in all 50 US states, Puerto Rico, and Canada; 24 hours a day, 365 days a year.

It's a valuable benefit provided to you at no additional cost. (Subject to certain limitations and exclusions noted on page 42.)

The MINI Roadside Assistance Program is not a warranty and does not affect your rights under the New Passenger Car Limited Warranty.

Services are provided by a third-party business partner.

### **ELIGIBILITY**

You are covered when your qualifying MINI vehicle is:

- ▷ Distributed by MINI USA, purchased or lease,
- ▷ Purchased under the Diplomatic or Military Sales programs, and
- ▷ The vehicle is being operated in any of the 50 US states, Puerto Rico, or Canada.

The vehicle itself is covered when its driven by any authorized driver.

The MINI RSA program benefits, as determined by the vehicle's original in-service / delivery date, applies as follows:

New MINI vehicles — Protection is provided for 4 years/unlimited miles.

Certified Pre-Owned MINI vehicles — 5 years or 6 years (as applicable)/unlimited miles.

**NOTE:** This protection does not affect the New Passenger Car Limited Warranty coverage, which remains at 4 years/50,000 miles, or the applicable Certified Pre-Owned MINI time and mileage coverage.

### **GETTING STARTED**

For your convenience, a decal showing Roadside Assistance information has been affixed in the rear compartment area and on the driver's side of the windshield when viewing from outside the vehicle.

## CONTACTING ROADSIDE ASSISTANCE

The best way to contact a MINI Roadside Assistance specialist is to select Roadside Assistance in the MINI ConnectedDrive menu of the iDrive display (an active MINI Assist account is required). When requesting assistance via this process the specialist may be able to receive data from the vehicle to help determine the correct service together with your location.

You can also reach us by pressing the MINI Assist eCall (SOS) button and requesting a transfer to roadside assistance. Service may also be requested by telephone with the toll-free number 1 (866) 646-4772 (MINIRSA).

In order to receive quick and reliable services, it is essential that you provide detailed and accurate information to the specialist.

Be prepared to provide:

- ▷ Driver's name.
- ▷ Complete 17-character Vehicle Identification Number (VIN, found on your vehicle's registration/insurance card, or at the bottom area of the driver's side windshield).
- ▷ Year and Model.
- ▷ Vehicle location information (necessary only if calling by telephone).
- ▷ A call-back cell-phone number where you can be reached if disconnected and receive a service vehicle tracking web link.
- ▷ A description of your vehicle's problem. Specific and accurate information will enable the Roadside Assistance specialist to provide the proper help.
- ▷ Your preferred MINI dealer if towing is required.

## **SERVICES**

From the information you provide, the MINI Roadside Assistance service specialist will determine the type of help required.

### **ON-SITE ASSISTANCE**

On-site service for vehicle disablements, such as flat tires, dead batteries and out of fuel conditions is provided by MINI Roadside Assistance. The cost for parts and operating fluids when used on-site is the responsibility of the owner/driver. The New Passenger Car Limited Warranty does not cover any of the above on-site services.

Complimentary fuel delivery service for out of fuel condition is limited to 4 events per year.

### **LOCK-OUT**

Your MINI is equipped with an advanced entry system which cannot be bypassed by traditional roadside service methods without significant risk of damage to your vehicle. The recommended procedure for a lock-out is to use the MINI Connected App to initiate a remote door unlock. You must have a valid MINI Assist account with user name and password (call MINI Assist toll-free at 1 (866) 860-0060 if you are unsure of your username or password).

In case the app is not available the Connected Drive specialist may initiate the remote door unlock request by confirming your account. In the event the remote door unlock service is not successful, Roadside Assistance will help try to you get back on the road.

A roadside specialist can attempt to arrange alternate transportation (where available) to the nearest authorized MINI Dealer, home, or office. You, or the person driving your vehicle are responsible for any expenses related to replacement keys if required.

### **TOWING SERVICE**

In the event of a mechanical breakdown, a collision or road hazard event, your vehicle will be transported (at no cost) to the nearest authorized MINI Dealer.

However, you may request for your vehicle to be taken to your servicing MINI Dealer as long as it is within 50 additional miles or less of the “nearest” authorized MINI Dealer.

Any additional mileage charges beyond this limit will be your responsibility.

If the breakdown occurs after normal business hours and the designated authorized MINI Dealer cannot accept after-hours deliveries, your vehicle will be transported to a secure storage location and delivered on the next business day.

If you request to have the vehicle taken to a location other than an authorized MINI dealer, the entire expense will be your responsibility, or the service may be denied.

Towing requests for vehicles disabled because of casualty, fire, act of God, or violation of law (Federal, State, or local) will be at the complete expense of the owner/driver.

If it is necessary for you to have your vehicle towed through your own arrangements, you must first contact MINI Roadside Assistance for an authorization number and instructions on claim reimbursement procedures.

All claims must be submitted within sixty (60) days of the disablement, or occurrence, and it must be accompanied by the original tow receipts. Claims received after that time period may not be honored and are subject to the full discretion of MINI Roadside Assistance. Your servicing MINI dealer can assist with this process.

## **ONWARD MOBILITY**

If towing is required, onward mobility utilizing ride share services (for example, Lyft / Uber, or Taxi where available) may be requested from the Roadside Assistance specialist to pick up a driver, passengers, and luggage from the disablement point to travel back home, to a hotel, work, school, MINI dealer, etc.

## **ROADSIDE TRAVEL SUPPORT**

In the event you are in an unfamiliar area and experience an unexpected mechanical breakdown or accident that requires towing of your vehicle, as part of your Roadside Assistance coverage you will have access to Roadside Travel Support directly from the Roadside Assistance specialist working your case. This service will help to search and arrange reservations for alternate individual mobility, lodging or public transportation. He or she will also be able to contact another individual to relay emergency information.

## **TRIP INTERRUPTION BENEFITS**

Trip interruption benefits are provided for mechanical breakdowns as follows:

- ▷ Breakdowns must be caused by a defect covered under the terms of the limited warranty.
- ▷ Must occur in excess of 100 miles from the owner's primary residence.
- ▷ Repairs that cannot be completed during normal business hours on the same day of breakdown.

**Breakdowns caused by flat tires or accidents do not qualify for trip interruption benefits.**

Reimbursements will be allowed for meals, lodging, car rentals, and alternate transportation to bring the driver and the MINI vehicle together after the vehicle has been repaired by an authorized MINI Dealer. Original receipts must accompany all reimbursement requests.

Trip interruption benefit is limited to \$1,000.00 per incident, for expenses incurred a maximum of five days after the breakdown and roadside service date.

Always contact your MINI Dealer for assistance of how to submit for a trip interruption benefit claim. They will assist in confirming eligibility and submit the request directly to MINI on your behalf.

## **REUNITE TRANSPORTATION**

After towing for a breakdown and a confirmed repair completed by an authorized MINI dealer for a mechanical defect covered by the limited warranty, the vehicle may qualify for a reunite service back to your home location. At the appropriate time the authorized MINI dealer will assist in creating the request to MINI Roadside Assistance for a reunite transportation and provide supporting documentation to confirm eligibility.

## **EXCLUSIONS**

Specifically excluded from Roadside Assistance coverage are:

- ▷ Fines, taxes, impound, storage or towing fees incurred due to a collision, violation of local or state law, or movement of the vehicle by law enforcement.
- ▷ Reimbursement of services where the vehicle was operating outside of the 50 US States, Puerto Rico or Canada.
- ▷ Expenses related to adverse weather conditions including, but not limited to, floods, hurricanes, tornadoes (removal of a parked vehicle from water, snow, ice, etc.)
- ▷ Expenses for the removal and mounting of snow tires, or removal of snow chains.
- ▷ Towing to an independent repair facility that is not an authorized MINI dealer.
- ▷ Towing from one authorized MINI dealer to another.



## **CORRECTING, UPDATING OR CHANGING YOUR ADDRESS AND/OR VEHICLE OWNERSHIP STATUS INFORMATION**

To enable MINI to contact you with important vehicle product and safety-related information, including vehicles with expired warranty coverage, please update your address and/or the vehicle's ownership status information by either:

- ▷ Going to [www.miniusa.com](http://www.miniusa.com) to log in to your existing account or by creating a new "MINI Owner's Lounge" account
- ▷ Contacting the MINI Customer Relations and Services Department at 1 (866) 275-6464
- ▷ Completing and mailing the Information Change Card, located at the back of this Booklet

Please have your vehicle's 17-character Vehicle Identification Number (VIN) available.

**NOTES:**

**NOTES:**

**NOTES:**

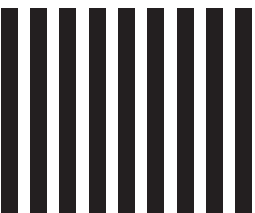
# BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 131 WESTWOOD NJ

POSTAGE WILL BE PAID BY ADDRESSEE

MINI USA,  
a Division of BMW of North America, LLC  
ATTENTION: CUSTOMER  
SATISFACTION  
PO BOX 1227  
WESTWOOD NJ 07675-1227

NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES



**Please Check One**

Address Change

\_\_\_\_\_ Current Date (MMDDYYYY)

Owner Change

\_\_\_\_\_ Date of Change of Status (MMDDYYYY)

\_\_\_\_\_ Model

\_\_\_\_\_ Chassis

(print the last  
seven digits of  
the VIN)

\_\_\_\_\_ (Mr./Mrs./Ms.)

\_\_\_\_\_ First Name

\_\_\_\_\_ Middle Initial

\_\_\_\_\_ Last Name

\_\_\_\_\_ Address: Number Street

\_\_\_\_\_ Apt./Suite

\_\_\_\_\_ City

\_\_\_\_\_ State

\_\_\_\_\_ Zip Code

\_\_\_\_\_ AM Phone

\_\_\_\_\_ PM Phone

\_\_\_\_\_ Cell Phone

\_\_\_\_\_ E-Mail

**Vehicle Status**

Sold Privately

(print name and address of new owner above, if known)

Purchased Privately

Exported

Traded

Destroyed

Lease Ended

Stolen

Gifted

Never Owned



## **MINI DRIVER'S GUIDE APP**

Your customized Owner's Manual as an app.  
Optimized for smartphones & tablets. Can be used offline.  
Download at the App Store® or get it on Google Play® Store

### **More about MINI**

**[miniusa.com](http://miniusa.com)**  
**1-800-334-4MINI**

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2025 MINI All Models Maintenance  
Printed in U.S.A. 06/2024  
5B49CC3



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All information is correct at time of printing  
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